

E-payment Terms and Conditions

General Terms and Conditions

By using Infomed International for Events S.A.R.L (DMCC Branch) Online Payment application, you are agreeing to the following Terms and Conditions.

Standard Terms and Conditions

These terms and conditions apply to all online card transactions made to Infomed International for Events S.A.R.L. (DMCC Branch) Please read them carefully before using our online payment site.

Infomed International for Events S.A.R.L (DMCC Branch) may change these terms from time to time without any prior notice. Changes will immediately apply to any subsequent payment transactions executed with Infomed International for Events S.A.R.L.(DMCC Branch)

Online Payments

- 1- Your payment will normally reach Infomed International for Events S.A.R.L.(DMCC Branch) Bank account within five working days. Infomed International for Events S.A.R.L (DMCC Branch) cannot be held responsible or liable for any delayed payments.
- 2- Infomed International for Events S.A.R.L (DMCC Branch) cannot accept any liability or responsibility for any payment being proceeded on the wrong account if you supply inaccurate information.
- 3- Infomed International for Events S.A.R.L (DMCC Branch) cannot accept any liability if any payment is refused or declined by your credit/debit card supplier for any reason.
- 4- If your card supplier declines payment, Infomed International for Events S.A.R.L (DMCC Branch) is under no obligation to bring this fact to your attention. It is your own responsibility to check if such payment has been deducted from your account.
- 5- The data that you provide during online payment transactions is securely held by Infomed International for Events S.A.R.L (DMCC Branch) or by our e-commerce provider and will only be used for the purpose of recording your payment and for accounting processes.
- 6- Your data will be treated confidentially and with the utmost care and respect. We shall ensure that the data is used for no other purposes and will not be disclosed to any third party, except in respect of data that it is necessary to be provided to Infomed service providers such as e-commerce provider who will be processing this information on Infomed behalf. In limited, exceptional circumstances Infomed may be required to disclose data to other third parties, for example where this is necessary to comply with the law. Our e-commerce provider will retain some personal information so that we can access payment records in the event of queries or incomplete payment information. Any credit or debit card details given by you will not be retained in their entirety. Information will only be retained for a reasonable period and then destroyed securely.
- 7- In no event will Infomed International for Events S.A.R.L (DMCC Branch) be liable for any direct or indirect damages, costs or fees whatsoever arising out of the use, inability to use, or the results of use of this site, or websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.
- 8- In the event that you want to cancel the service, you shall notify Infomed International for Events S.A.R.L (DMCC Branch) in writing, up to 30 days after the commencement date. The refunds will be made after deducting the Service Tax. If paid by credit card, refunds will be issued to the original credit card provided. Cancellations and refunds will be applied depending on each event policy.